# **Terms and Conditions of Trade**

Christchurch Roofing & Cladding Ltd

#### 1. Definitions

- 1.1 "Company" refers to Christchurch Roofing & Cladding Ltd, its successors, assigns, or authorised representatives.
- 1.2 "Client" means any person, business, or organisation that engages the Company for services or goods.
- 1.3 "Services" refers to all roofing, cladding, or related services provided by the Company.
- 1.4 "Agreement" means any written contract, signed quote, or invoice accepted by the Client, inclusive of these terms.

## 2. Acceptance

- 2.1 The Client is deemed to have accepted these terms and conditions upon requesting or accepting services from the Company.
- 2.2 Any amendments to these terms must be agreed in writing and signed by both parties.

# 3. Quotations and Pricing

3.1 Quotations provided are valid for thirty (30) days. Pricing may vary due to market fluctuations or changes in scope.

- 3.2 The Client is responsible for ensuring all site measurements and information provided are accurate.
- 3.3 No provision is made for site clearance. Removal of debris or excess materials will incur additional charges unless otherwise stated in the quote.
- 3.4 Unless otherwise agreed, building consents and scaffolding are to be arranged and paid for by the Client.

### 4. Payments

- 4.1 A deposit of 50% of the total quote is required before work commences.
- 4.2 Final payment is due within seven (7) days of invoice unless otherwise agreed in writing.
- 4.3 Late payments will incur interest of 2.5% per calendar month and may result in a pause in work until the account is current.
- 4.4 The Company reserves the right to recover any debt, with the Client responsible for all associated collection costs and legal fees.

# 5. Ownership and Risk

- 5.1 Ownership of all materials remains with the Company until payment is received in full.
- 5.2 Risk transfers to the Client upon delivery to site or handover of materials.
- 5.3 If materials are left on-site at the Client's request, the Company is not liable for loss or damage.

#### 6. Warranty

- 6.1 Workmanship is warranted for five (5) years from the date of completion, provided all recommended maintenance is followed.
- 6.2 Manufacturer warranties apply to all supplied products and components as per their documentation.
- 6.3 Warranty is void if any third-party modifies the work or if issues arise from improper site conditions not disclosed during the quoting phase.

### 7. Limitation of Liability

- 7.1 The Company is not liable for indirect, special, or consequential damages.
- 7.2 Total liability is limited to the total value of the Agreement.

#### 8. Cancellation

- 8.1 The Client must provide written notice of cancellation. The Company may invoice for services completed and materials procured up to that date.
- 8.2 The Company reserves the right to cancel the contract due to site safety issues, failure to pay, or breach of contract.

# 9. Governing Law

9.1 This Agreement is governed by the laws of New Zealand. Any disputes shall be resolved under New Zealand jurisdiction.

#### 10. Contact Us

10.1 For any questions or concerns regarding this policy or your personal information, please contact us at:

Email: info@roofingandcladding.co.nz

Phone: (+64) 021 221 1568

Address: 19 Kibblewhite Street, New Brighton

